

North Road West Medical Centre

Patient Participation Group

Newsletter - December 2021

Keeping in-touch

We are sending you another Newsletter as we are still encouraged to keep staff and patients safe by minimising face to face contact, especially in healthcare settings. Please continue to keep in-touch with us via email or on-line via our website and keep an eye on our Facebook page. Please let us know if your contact details have changed



and at www.northroadwest.co.uk

Meetings



zoom

Following our enquiry in March there was only very limited enthusiasm for a PPG meeting via Zoom or Microsoft Teams, so for the time being we are continuing to postpone formal meetings. But, please let us know if you would like to consider a group discussion by video links.



Covid-19

The Covid pandemic remains as a severe strain on every aspect of the NHS. All our staff remain extremely busy, but we are currently looking at ways in which we can contribute to the vaccines booster programme. All GP practices are very concerned about the risks of delaying any of the day-to-day care that we provide so we will be working alongside other GP practices and the Mass Vaccination Centres in Plymouth to ensure that patient care is not compromised, and the booster roll-out happens as quickly as possible. Please take any opportunity to book and attend for your Covid booster jab – don't wait for us to contact you.



Flu

So far this season 2324 NRW patients have been given flu jabs by the surgery and local pharmacies.

Moving to a new building

You will have seen in the local media that NHS England, NHS Devon, and Plymouth City Council have announced the development of a purpose-built health and social care facility on the site of Colin Campbell Court, adjacent to Western Approach in Plymouth. The facility is one of six flagship Cavell Centres being sponsored by the government across England.



Architect drawing of the proposed development

The building will include GP surgeries, hospital outpatient and diagnostics facilities, a dental practice, social care support services and community facilities such as a café and community garden. There will be meeting and recreational rooms for Plymouth residents to use.

North Road West Medical Centre will be moving from our current location to the new building (we will probably need to change our name!). This is a very exciting move and will represent a leap forward in our ability to provide comprehensive care alongside other health and social care providers; not just to all our patients but also to the wider community.

The new building is anticipated to be completed by spring 2024.

New trainee doctors

Trainee doctor colleagues currently working at NRW are Drs Olivia Murphy, Mark Mills and Amanze Ikwu. The rotations change in the New Year so Amanze will be moving on and Dr Alison Pickering will be joining our trainee group in February 2022.

Primary Care Network

Drake Medical Alliance Primary Care Network is continuing to expand its workforce. The PCN now has 4 pharmacists, 2 pharmacy technicians, a paramedic and occupational therapists and social prescribers. All these roles support the work of the 5 network practices, including North Road West.

Gardening!

Those of you who have visited the surgery recently will see that the trees around the car park have had a serious “hair-cut”! The trees are now pollard. This has been carried out by professional tree surgeons to both tidy-up the surrounds, and to promote healthy growth without the trees becoming too big.

If you know of anyone who is interested in some part-time outdoor work, the practices is always on the look-out for someone to occasionally clear the weeds and tidy-up the areas around the surgery. Tools can be provided, and the work is paid on a self-employed hourly basis.

You can contact us

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